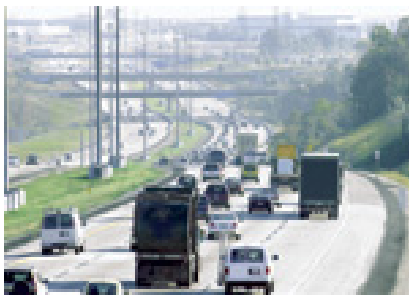




Toll Highway Automates Corporate Document Delivery with RightFax/PeopleSoft Integration



407 ETR at Pine Valley Drive

The 407 ETR . . . is the world's first all-electronic, open access toll highway. It runs east and west just north of Toronto — Canada's largest city and over 530,877,817 total trips have been taken on the 407 since the highway began operating in October 1997. The construction of 407 ETR was one of the largest road construction projects in Canadian history and today it is considered one of the world's most modern highway systems.

The Solution

The 407 ETR decided that the installation of a v.9 RightFax Enterprise Suite Server integrated with PeopleSoft and a BrookTrout TR1034 Digital Fax Board would fulfill their purchase order processing & submission system requirements. The 407 ETR consulted with Connectis Group and agreed to have Connectis' Professional Services Group perform the installation and provide the necessary training and certifications for the appropriate 407 staff.

The Challenge

The 407ETR corporate headquarters required a purchase order system that would make individual, on demand faxing of purchase orders available to its office staff as well as ensure the accurate collation and delivery of the requests. The system needed the ability to accept multiple purchase orders from PeopleSoft, collate the requests and deliver the documents to multiple external recipients via fax with a standardized cover sheet.

Before the installation, purchase orders would be generated at the 407 ETR head office via PeopleSoft and submitted to suppliers by multiple fax machines and other devices. Orders had to be manually routed to a purchase order agent who would enter the request into the PeopleSoft accounting system and then forward the notice to an employee who would deliver the order to the supplier. With this arrangement, there was a real possibility of orders becoming lost, routed improperly or remaining unprocessed.

The installation also needed to batch unsuccessful faxes, resubmit them to a queue and generate a fax activity & confirmation report accessible on a daily basis to a designated individual or individuals.

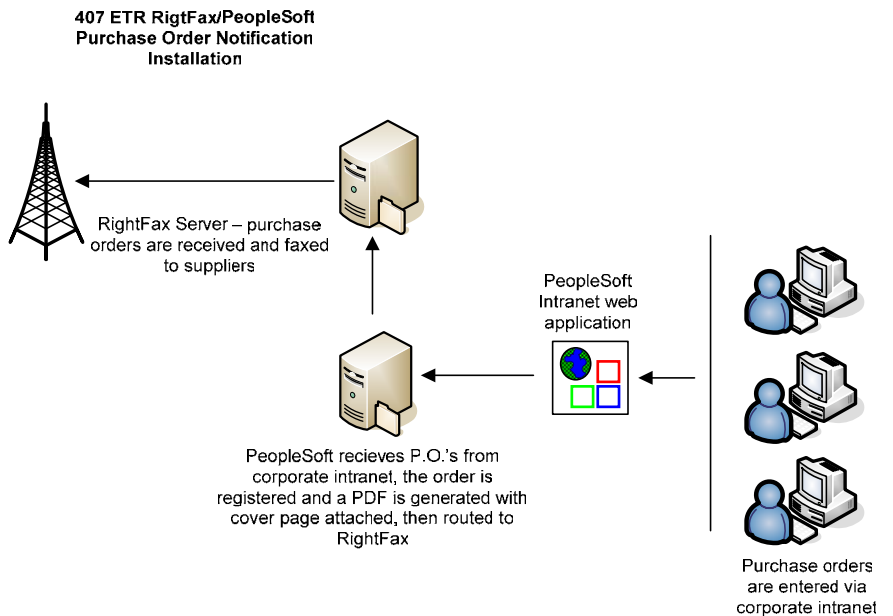
With the new installation, purchase orders issued by the 407 ETR are now all generated and submitted via PeopleSoft and the RightFax server.

| CASE SUMMARY | |
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| Company: 407 ETR, Woodbridge, ON | |
| Industry: Transportation | |
| Application: Design & install a Purchase Order submission & corporate document delivery processing system. | |
| Challenge: Automate and effectively manage the processing & delivery of supplier purchase orders, while reducing paper usage and improving communications within the organization. | |
| Solution: RightFax Enterprise Suite Server v.9 with Integration Module enabling PeopleSoft compatibility, Brooktrout TR1034 Digital Fax Board, Connectis Professional Services Group | |
| Results: The volume of purchase orders the 407 ETR submits are now managed, processed and tracked more accurately and efficiently. By eliminating manual processes the highway has improved its order placing & delivery time capabilities while significantly reducing internal costs and processing errors. | |

The PeopleSoft system receives the order from internal 407 staff via an intranet application, automatically generates an order in Adobe PDF format and submits it with a standardized cover page to the RightFax server. RightFax collates all orders received and faxes the request to the 407 ETR's suppliers.

The Results

The volume of purchase orders the 407 ETR generates are now managed, processed and tracked more accurately and efficiently. By eliminating manual processes the highway has improved its order placement and delivery times while significantly reducing internal costs and processing errors. The highway's operations can now depend on the accurate and timely generation and submission of their orders.



Capture | Process | Deliver

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Our expertise is in Business Process Automation (BPA) solutions for business: providing consulting services, IT, software deployment, and project management services focused on lowering organizational Total Cost of Ownership (TCO). Connectis delivers a measurable Return on Investment (ROI) by integrating your ERP, CRM, the web, desktop, email and fax servers.



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